



## DATASHEET

# RightFax Product Offerings for Oracle

## Reduce Costs and Improve Efficiency by Automating Document Delivery from Oracle

### OVERVIEW

Oracle applications and technology products efficiently manage business processes such as procurement, financials, supply chain, manufacturing, human resources and marketing. All these business areas generate volumes of information—purchase orders, invoices and order acknowledgements, to name a few. To fully capitalize on business opportunities, this information must be delivered quickly and reliably to customers and suppliers. That is where Captaris RightFax solutions provide a competitive edge.

Tested, certified and recommended by Oracle, RightFax solutions provide a cost-effective, secure way to automate the delivery of business-critical documents from Oracle applications. They augment Oracle with seamlessly integrated production fax and electronic document delivery capabilities that enable companies to reduce costs and optimize business performance by efficiently distributing information with trading partners.

### AUTOMATED, LOW-COST, TIMELY DISTRIBUTION OF DOCUMENTS GENERATED FROM ORACLE

RightFax provides robust, flexible automated production fax and document delivery solutions that allow you to electronically deliver documents directly from Oracle via fax, email or the Internet. The advantages:

**Provide quick Return on Investment (ROI)** Reduce document delivery costs by up to 90 percent by eliminating the preprinted forms, postage, labor and equipment costs associated with manual document delivery. In fact, RightFax typically pays for itself within a few months.

**Accelerate the business cycle** Enable quick action on information by providing real-time document delivery, thus improving response times and accelerating revenue generation.

**Improve efficiency and streamline business processes** Extend your existing Oracle environment with automated document delivery capabilities and eliminate error-prone, time-consuming, repetitive, manual routines that poorly allocate system resources.

**Provide secure document delivery** Support compliance and ensure important communications reach their intended recipients with authenticated and certified delivery.

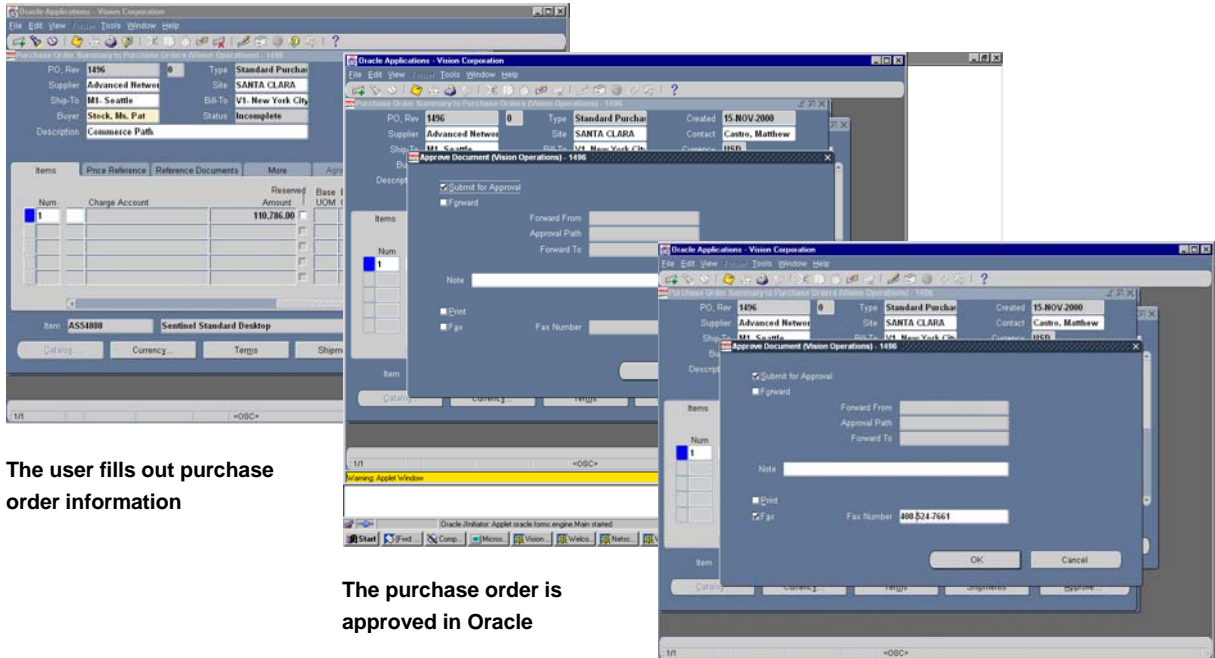
**Exploit seamless, built-in integration options** Utilize built-in integrations with the Oracle Purchasing 11i for the most tightly integrated, easy-to-use and manageable methods for automating document delivery from Oracle.

**Reduce installation time and costs** Setup and configure your RightFax solution with flexible, easy-to-use and noninvasive technologies such as RightFax XML, Java or Facsimile Command Language (FCL) to decrease implementation time and expense.

**Supply reliability and disaster recovery** Take advantage of comprehensive backup, fault tolerance and archiving capabilities for reliable disaster recovery.

## SENDING A PURCHASE ORDER FROM ORACLE PURCHASING 11I

The RightFax API is written into Oracle Purchasing 11i to provide seamlessly integrated faxing capabilities.



The user fills out purchase order information

The purchase order is approved in Oracle

User specifies fax number and the fax is submitted to RightFax for delivery

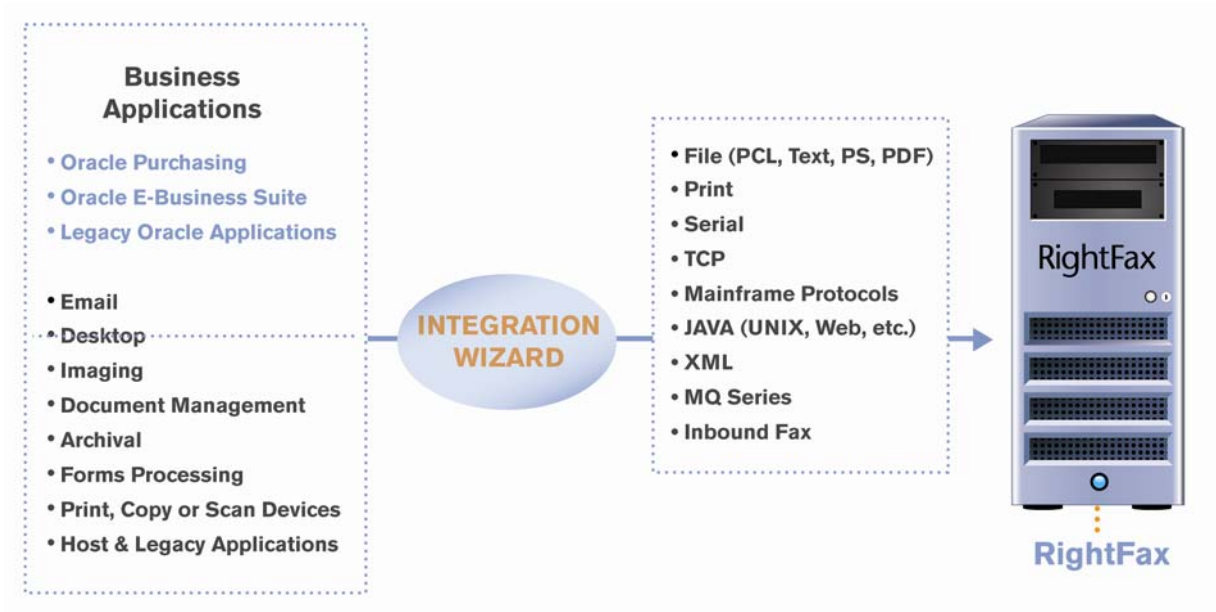
## FEATURES

- Supports Oracle applications and technology products
- Easily manages and electronically distributes large batches of documents
- Automates delivery of Oracle-based documents
- Immediate or scheduled delivery
- Integrates with any Simple Mail Transfer Protocol (SMTP) email
- Electronic fax, email, certified email, encrypted Portable Document Format (PDF), and Short Messaging Services (SMS) options
- Flexible integration and data recognition technologies including: FCL, Java Application Program Interface (API) and XML Interface
- Built-in electronic document delivery capabilities for Oracle Purchasing 11i within the Oracle E-Business Suite
- Host notifications
- Certifications with Oracle E-Business Suite
- Extensive host connectivity options
- Intelligent forms creation tools
- Multiple priority levels
- Load-balancing
- Intelligent Least-cost Routing™
- Advanced administration and management tools

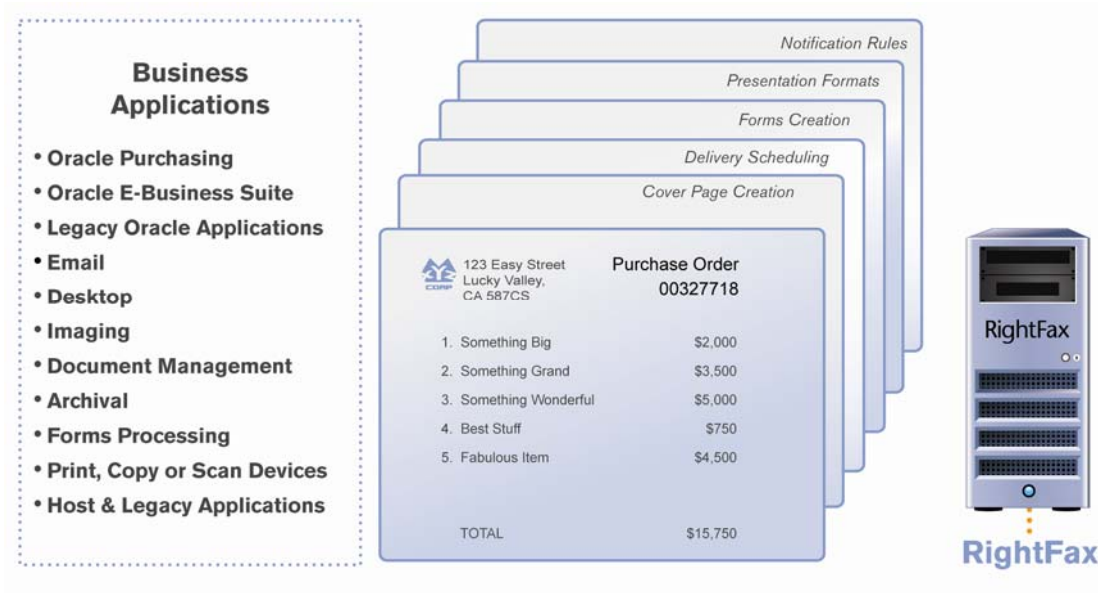
## HOW IT WORKS

RightFax utilizes a four-phase workflow process that captures information from Oracle, renders it an electronic image, distributes the information via fax, email or the Internet and creates customized reporting.

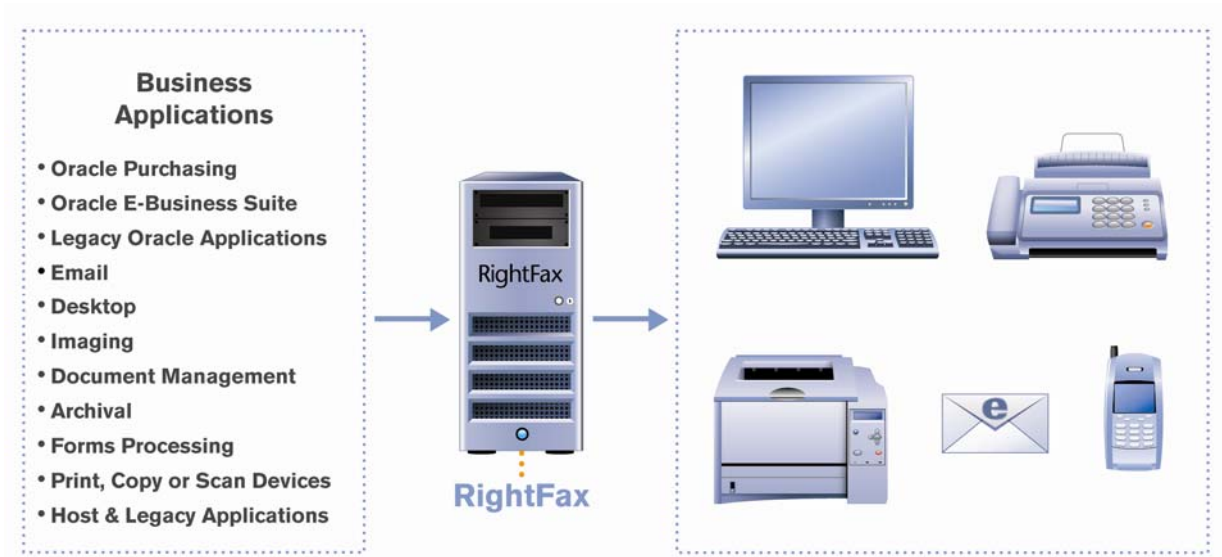
**PHASE 1. DATA CAPTURE:** RightFax receives input in a variety of formats from Oracle.



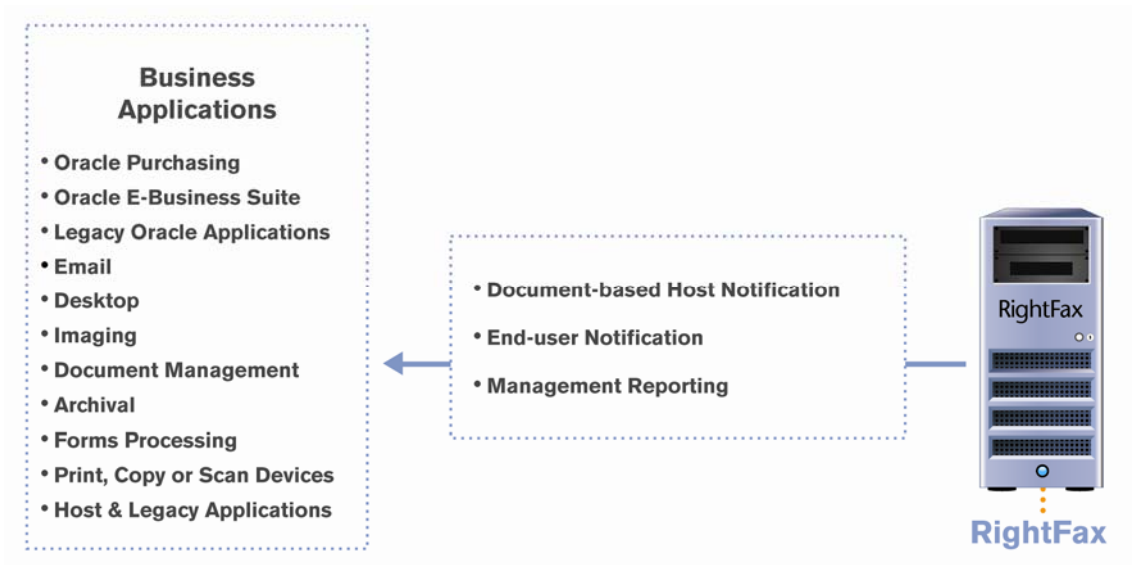
**PHASE 2. DOCUMENT ASSEMBLY:** Using one of the various assembly methods available, information from Oracle is rendered an electronic image.



**PHASE 3. DOCUMENT DISTRIBUTION:** The document is delivered to the recipient. A variety of methods can be used to deliver documents, depending on the RightFax package, including fax, email and delivery over the Internet.



**PHASE 4. REPORTING:** Delivery notifications for reporting and audit trail are sent to the host or end-user. Different levels of notification are available depending on the RightFax package.



## RIGHTFAX SOLUTIONS FOR ORACLE

RightFax provides the most comprehensive production fax and electronic document delivery solutions available to streamline workflow, automate business processes and reduce overall information delivery costs. No matter what version of Oracle applications your organization is running—whether you require simple faxing from one Oracle application or a complete solution from multiple applications—Captaris has a RightFax solution to fit your unique document delivery needs.

### RightFax Offerings for Oracle

- RightFax Business Integration
- RightFax Integration Module
- RightFax Enterprise Integration

## CAPTARIS AND ORACLE PARTNERSHIP

As the industry leader and recognized innovator, Captaris has been providing proven, reliable and certified information delivery capabilities for Oracle users since 1994.

With built-in, tested and Oracle-certified integrations, RightFax helps companies reduce costs, improve efficiency and streamline business processes by automating the flow of information and document delivery from Oracle applications and technology products.

RightFax delivers the most interoperable, flexible and trusted solutions for automating Business Information Delivery from front- and back-office applications. Certified integrations and longstanding partnerships with other industry-leading software and hardware vendors such as Oracle, Canon, Hewlett-Packard, IBM Lotus, FileNet, Microsoft, SAP, Sharp, Siebel and Xerox makes RightFax the solution of choice for electronic fax and document delivery with companies of all sizes across the globe.

## FOR MORE INFORMATION

Captaris Business Information Delivery solutions help organizations automate the information and document flow throughout the information lifecycle (capture, process, manage, deliver). With a comprehensive suite of software and services, Captaris helps organizations to grow revenues and increase profits while meeting compliance goals. Through a global distribution network of leading enterprise technology partners, Captaris has installed more than 90,000 systems in 95 countries in companies of all sizes, including the entire Fortune 100. For more information, please contact us at [www.Captaris.com](http://www.Captaris.com) or 1.800.443.0806.

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